If the voter appears in person to vote, but has already been issued a VBM ballot, please consider the following scenarios:

- If the voter brought their ballot with them, the voter should surrender the ballot. Spoil the ballot and issue a new ballot. The voter can then mark the new ballot and cast it. No additional affidavits are needed.
- If the voter says that they did not receive their ballot, they can complete an affidavit (SBE C-3 is our version) and cast their ballot.
- If the voter returned their VBM ballot, but was informed that the election authority did not receive their ballot, they can complete an affidavit (SBE C-3) and cast their ballot.
- If the voter received their ballot, did not return it, and did not bring it with them to the polling location or early voting center, they must vote provisionally.

For your reference, 10 ILCS 5/17-9 is the appropriate statute that directs these procedures.

not receive that vote by mail ballot.

(10 ILCS 5/17-9) (from Ch. 46, par. 17-9)Sec. 17-9. Any person desiring to vote shall give his name and, if required to do so, his residence to the judges of election, one of whom shall thereupon announce the same in a loud and distinct tone of voice, clear, and audible; the judges of elections shall check each application for ballot against the list of voters registered in that precinct to whom grace period, vote by mail, or early ballots have been issued for that election, which shall be provided by the election authority and which list shall be available for inspection by pollwatchers. A voter applying to vote in the precinct on election day whose name appears on the list as having been issued a grace period, vote by mail, or early ballot shall not be permitted to vote in the precinct, except that a voter to whom a vote by mail ballot was issued may vote in the precinct if the voter submits to the election judges that vote by mail ballot for cancellation. If the voter is unable to submit the vote by mail ballot, it shall be sufficient for the voter to submit to the election judges (i) a portion of the vote by mail ballot if the vote by mail ballot was torn or mutilated or (ii) an affidavit executed before the election judges specifying that (A) the voter never received a vote by mail ballot or (B) the voter completed and returned a vote by mail ballot and was informed that the election authority did