

KENDALL COUNTY
SHERIFF'S OFFICE

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ANNUAL ADMINISTRATIVE
INTERNAL INVESTIGATIONS
ANALYSIS AND REPORT

OPERATIONS DIVISION

CALENDAR YEAR 2020 ADMINISTRATIVE INTERNAL
INVESTIGATIONS ANALYSIS AND REPORT

REPORT CREATED BY:
DEPUTY COMMANDER MITCH HATTAN

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630-553-7500

The Kendall County Sheriff's Office takes all complaints seriously regarding the service provided by the Office and the conduct of its members. We accept and address all complaints of misconduct in accordance with applicable federal, state and local law, County ordinances, and the policies and rules of this Office, and the requirements of any collective bargaining agreements. It is also the policy of this department to ensure that the community can report alleged misconduct without concern for reprisal or retaliation.

Personnel complaints include any allegation of misconduct or improper job performance that, if true, would constitute a violation of federal, state or local law, Office policy or rule. Personnel complaints may be generated internally or by the public. The Sheriff's Office will accept complaints anonymously, and have been doing so since our Citizen Complaint policy was implemented in June of 2004.

Inquiries about conduct or performance that, if true, would not violate any federal, state or local law, County ordinance, policy or rule may be handled informally by a supervisor and shall not be considered a personnel complaint, however; they are investigated thoroughly and documented appropriately. Such inquiries generally include clarification regarding policy, procedures or the response to specific incidents by the Office. For inquiries that are satisfied by providing such information, no further investigation shall be required.

At the conclusion of all investigated formal complaints received either internally or externally, the employee assigned to conduct the investigation shall conclude his/her report by classifying the disposition into one of the following categories:

Unfounded - When the investigation discloses that the alleged acts did not occur or did not involve department members. Complaints that are determined to be frivolous will fall within the classification of unfounded.

Exonerated - When the investigation discloses that the alleged act occurred but that the act was justified, lawful and/or proper.

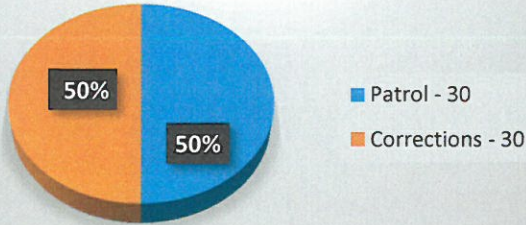
Not sustained - When the investigation discloses that there is insufficient evidence to sustain the complaint or fully exonerate the member.

Sustained - When the investigation discloses sufficient evidence to establish that the act occurred and that it constituted misconduct.

If an investigation discloses misconduct or improper job performance that was not alleged in the original complaint, the investigator shall take appropriate action with regard to any additional allegations including initiating a separate investigation when necessary.

A summary of the complaints received and investigated in 2020 is included in this report as well as a year to year comparison for the timeframe between 2018-2020. The Sheriff's Office conducts reviews of Use of Force incidents separately, those investigations are not part of this report and are documented in an independent analysis and report.

2020 Total Complaints

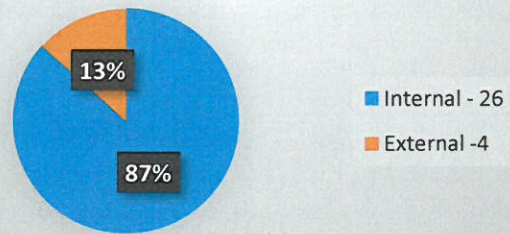


In 2020, the Sheriff's Office conducted a total of 60 investigations between the Operations Division and the Corrections Division (Chart 1.1).

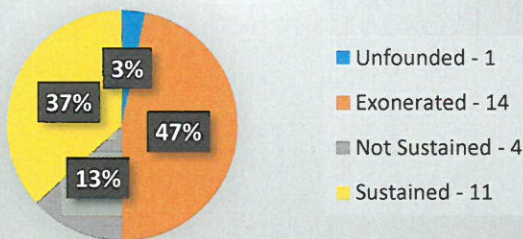
The Operations Division was responsible for 30 of those administrative internal investigations; of which 26 were initiated internally and 4 were external sources (Chart 1.2).

These internal investigations consisted of Vehicle Pursuits and policy infractions ranging from squad damage to infractions that occurred during a department member's regular course of duty. These infractions were investigated and handled with appropriate corrective and preventative actions ranging from corrective counseling to suspension. The external investigations involved citizen complaints against members of the department. After a review of these complaints, 11 of the 26 were sustained (Chart 1.3).

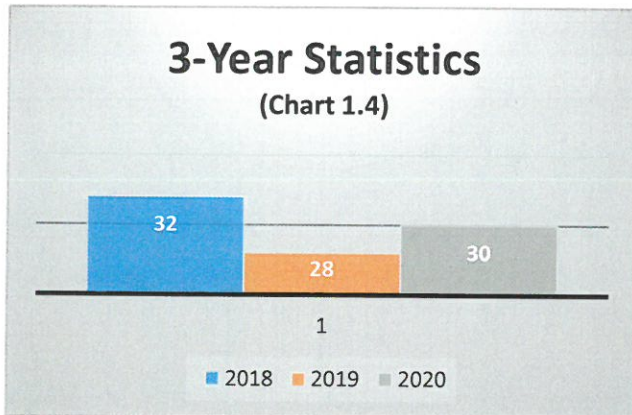
2020 Complaint Source (Chart 1.2)



2020 Dispositions (Chart 1.3)

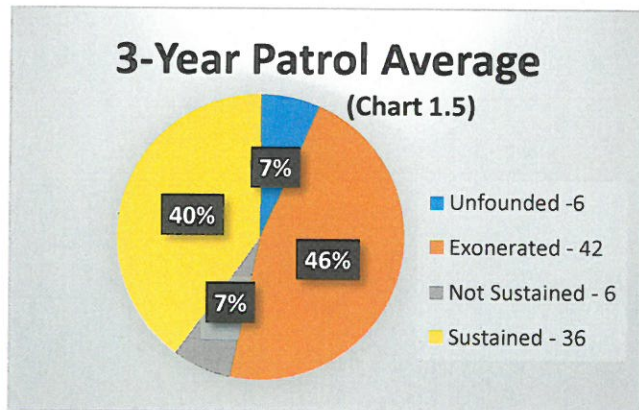


Patrol Deputies handled approximately 27,000 incidents last year involving citizen contact, traffic violations, and individuals involved in criminal activity. Of those 27,000 incidents, only 0.11% of contacts resulted in a citizen complaint. Deputies also conducted approximately 5,600 traffic stops with only 7 reported incidents of vehicle pursuit in cases where a traffic violator did not stop for the officer.



Since 2018, the Operations Division has averaged 30 administrative internal investigations per year (Chart 1.4). Of those investigations, 40% have been sustained and resulted discipline ranging from corrective counseling to suspension (Chart 1.5).

A list of administrative internal investigations conducted in 2020 is on the following page (Chart 2.1). An analysis of these investigations determined that none of the administrative internal investigations resulted in any negative findings of systemic or organizational deficiencies requiring immediate corrective action.



The Sheriff's Office will continue to strive for excellence and expect the utmost professionalism from our staff as we continue to serve the members of our community. As we move forward, the Sheriff's Office will be updating our administrative internal investigation process. In 2021 the Sheriff's Office will be implementing ArxAlert software

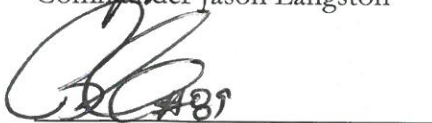
for tracking internal reviews. ArxAlert will empower the Sheriff's Office to have greater accountability of our office through a cloud-based community software platform. This software will allow us to see, analyze and act on the critical information impacting the community we lead and serve. The software will also provide an updated public facing dashboard with real-time data for the community to review. I have no additional recommendations or observations regarding our administrative internal investigations process.

 #79

Deputy Commander Mitch Hattan

 001

Commander Jason Langston

 #89

Undersheriff Bobby Richardson

Chart 2.1

<u>Internal/External</u>	<u>Corrections/Patrol</u>	<u>Disposition</u>
Internal	Patrol	Exonerated
Internal	Patrol	Exonerated
External	Patrol	Unfounded
Internal	Patrol	Exonerated
Internal	Patrol	Exonerated
Internal	Patrol	Exonerated
Internal	Patrol	Sustained
Internal	Patrol	Sustained
Internal	Patrol	Exonerated
Internal	Patrol	Sustained
Internal	Patrol	Exonerated
Internal	Patrol	Sustained
Internal	Patrol	Sustained
Internal	Patrol	Sustained
Internal	Patrol	Exonerated
External	Patrol	Not Sustained
External	Patrol	Not Sustained
Internal	Patrol	Sustained
Internal	Patrol	Exonerated
Internal	Patrol	Exonerated
External	Patrol	Exonerated
Internal	Patrol	Sustained
Internal	Patrol	Sustained
Internal	Patrol	Exonerated
Internal	Patrol	Sustained
Internal	Patrol	Not Sustained
Internal	Patrol	Sustained
Internal	Patrol	Not Sustained
Internal	Patrol	Exonerated
Internal	Patrol	Exonerated