



Kendall County Agenda Briefing

Committee: Facilities Management

Meeting Date: October 26, 2020

Amount: Not to Exceed \$7,000 per month

Budget: Annual Telephone Budget \$112,443.00 per year. Would be over \$140,000 annually with State taxes.

Issue: Our present systems have been manufacturer discontinued for several years. Although there are parts available through third part companies to this day, important parts like the main CPU cannot be purchased from anyone.

Background and Discussion:

We also currently have many old style analog lines that connect to the current PBX systems.

These lines are being phased out as millions of consumer analog lines have been disconnected from homes.

Carriers requested to the FCC a couple of years ago to stop maintaining the central office equipment for analog lines based on this.

So every year there has been less and less carriers handling this old antiquated technology.

When we bid out our last contract for analog services our incumbent carrier was the only company that placed a bid for this service. They also announced with this last contract expiring in Feb. 2021 that they may no longer be able to offer analog service.

So, I recently put out an ITB for replacing the current equipment and carrier services to be Voip/Cloud based as companies have changed to instead of premise based equipment like Kendall County currently uses.

By approving the contract with Metronet to handle these services for Kendall County we will have a modern state of the art technology.

Annual costs are projected to be reduced to \$84,000 per year or less.

Committee Action:

Approved sending the contract to the State's Attorneys office for approval. Then sending to the County Board to approve the finalized contract.

Staff Recommendation:

Approve the five year Metronet contract for telephone services.

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Date: November 16, 2020