



KenCom Public Safety Dispatch
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KenCom Public Safety Dispatch provides full testing services through the National Testing Network (NTN). If you're interested in applying for the 9-1-1 Telecommunicator position please visit the website www.nationaltestingnetwork.com and follow the steps below:

1. Click on "Find Jobs".
2. Select "Emergency Communications Jobs" and sign up for KenCom.
3. Review all information related to the position, including minimum requirements and benefits.
4. Complete the NTN registration process and schedule your test.
5. Review the detailed information about the testing process.
6. Review the Frequently Asked Questions (FAQs) and take an online practice test (if desired).

Please note that all of KenCom's Telecommunicator positions are currently filled. However, we will continue to accept test scores for future hiring cycles for up to one year. Exam scores will be reviewed on a weekly basis for new candidates on NTN. The starting salary for this position is between \$56,201.60 and \$61,380.80 depending on experience.

Once you have taken the entry-level exam, KenCom will contact the candidates who have attained a passing score to participate in additional steps of the selection process. If your contact information changes during the selection process, please inform KenCom by sending an email to HR@KenCom911.com. Please avoid calling the dispatch center for employment updates or questions.

National Testing Network is a service provided to conduct entry-level testing in a standardized, professional environment. However, it does not replace KenCom's responsibility and decision-making in the testing process. All candidate results are provided to KenCom where the final decisions are made.

Please contact the Human Resources department at HR@KenCom911.com or (630) 553-9856 if you have any questions. You may also visit <https://www.kendallcountyil.gov/departments/other-agencies/kencom> for further information about the KenCom Public Safety Dispatch Center.