

KENDALL COUNTY CORONER

Wednesday, March 18, 2020

## **<u>COVID-19 Operating Procedures</u>**

In an effort to mitigate some of the concerns surrounding the COVID-19 and to ensure that operations of the Kendall County Coroner's Office can continue uninterrupted, we will be implementing the following procedures effective immediately:

- In-person visits to the Kendall County Coroner's Office will be restricted as follows:
  - Family viewings in-facility will be suspended until further notice. Staff will work closely with the affected family members to make arrangements to complete viewings at a funeral home of the family's choosing.
  - Members of the public should contact the Coroner's Office by telephone prior to visiting the facility. Individuals who cannot be assisted by telephone will be assisted in-person at the office by appointment only. Appointments with members of the public will be limited to two individuals at a time and all individuals must be free of visible illness.
  - Funeral Directors, OPOs, and other organizations needing access to our facility should contact the Coroner's Office by telephone and will be accommodated by appointment only.
- Attendance during post-mortem examinations by non-essential personnel (medical professionals, interns, etc.) will be suspended.
- Coroner's Investigators will continue to respond on an on-call basis as we have done in the past. Additional internal steps are being taken to complete enhanced screening of cases, and to mitigate risk to our employees while responding in the community.

The Kendall County Coroner's Office is committed to continuing to serve the Citizens of Kendall County throughout this event with minimal interruption while protecting the health and wellbeing of our employees. We appreciate your understanding during this difficult time.

## If you need assistance, please call 630-553-4200.

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